Office of the Secretary

DEPARTMENT OF THE AIR FORCE WASHINGTON DC

AFI33-114_AFGM1

17 December 2012

MEMORANDUM FOR DISTRIBUTION C MAJCOMs/FOAs/DRUs

FROM: SAF/CIO A6

SUBJECT: Air Force Guidance Memorandum to AFI 33-114, Software Management, 13 May

2004

By Order of the Secretary of Air Force, this Air Force Guidance Memorandum immediately changes several wing-level compliance requirements in Software Management, AFI 33-114. Compliance with this Memorandum is mandatory. To the extent its directions are inconsistent with other Air Force publications; the information herein prevails, in accordance with AFI 33-360.

Attachment 1 to this Guidance Memorandum contains the AFI 33-114 wing-level compliance requirements that have been reduced in scope and replaced.

The guidance in this Memorandum becomes void after 180 days have elapsed from the date of this Memorandum, or upon incorporation by interim change to, or a rewrite of AFI 33-114, whichever is earlier.

MICHAEL J. BASLA, Lt Gen, USAF Chief, Information Dominance and Chief Information Officer

Attachment: Guidance Changes

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Attachment 1

(Replace) 4.1.2. Manage all software licenses owned by the organization in support of the base software license management program. The management of software licenses at the base level does not include those software licenses that are managed through enterprise software licensing programs.

(Delete) 4.1.3.

(Replace) 4.2. Procure software according to Acquisition and Sustainment Life Cycle Management policy and guidance including networks and information integration requirements provided in AFI 63-101, *Acquisition and Sustainment Life Cycle Management*.

(Replace) 4.3. Ensure Air Force Enterprise license agreement contracts or the DoD Enterprise Software Initiative (DoD ESI) are used to procure common-user desktop/laptop software on new computer systems and comply with the Air Force Standard Desktop Configuration (SDC).

BY ORDER OF THE SECRETARY OF THE AIR FORCE

AIR FORCE INSTRUCTION 33-114

13 MAY 2004

Incorporating Through Change 2, 23 October 2008



Communications and Information
SOFTWARE MANAGEMENT

COMPLIANCE WITH THIS PUBLICATION IS MANDATORY

ACCESSIBILITY: Publications and forms are available on the e-Publishing website at

www.e-Publishing.af.mil.

RELEASABILITY: There are no releasability restrictions on this publication.

OPR: HQ AFCA/ITXD Certified by: USAF/ILC (MSgt Robert C. Lowry) (Col Ronnie D. Hawkins, Jr.)

Supersedes: AFI33-114, 1 July 2000. Pages: 18

This Air Force instruction (AFI) implements Executive Order (E.O.) 13103, Computer Software Piracy, September 30, 1998; Department of Defense Directive (DoDD) 3405.1, Computer Programming Language Policy, April 2, 1987; and Air Force Policy Directive (AFPD) 33-1, Information Resource Management. It identifies responsibilities for management of commercial off-the-shelf (COTS) and Air Force-unique software acquired by the Air Force (other than software internal to a weapon system; see AFPD 63-1, Acquisition System). Send recommended changes and conflicts between this and other publications, using Air Force (AF) Form 847, Recommendation for Change of Publication, to HQ AFCA/EASD, with an information copy to the Office of the Secretary of the Air Force, Warfighter Systems Integration and Deployment Directorate, Ground Networks, (SAF/XCDIG), 1800 Air Force Pentagon, Washington DC 20330-1800. Ensure that all records created as a result of processes prescribed in this publication are maintained in accordance with Air Force Manual (AFMAN) 33-363, Management of Records, and disposed of in accordance with Air Force Records Information Management System (AFRIMS) Records Disposition Schedule (RDS). Reference path on AF portal: https://www.my.af.mil/gcss-af61a/afrims/afrims. Refer to Attachment 1 for a glossary of references and supporting information.

SUMMARY OF CHANGES

This change incorporates interim change (IC) 2 and is the result of an Air Force audit requesting additional wording be inserted to clarify the guidance on actions to take when purchasing COTS software; updates Section B, *Responsibilities*, and Section C, *Installation-Level Software Management*, and updates office symbols.

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Section A—Introduction

1. Purpose. This instruction provides the guidance and procedures that personnel must use to plan, develop, use, maintain, or support Air Force software to effectively and efficiently complete their assigned missions. It applies to Air Force-procured COTS software and software developed for unique Air Force purposes (other than software internal to a weapon system; see AFPD 63-1).

2. Objectives.

- 2.1. Gives commanders and users of software at all levels guidance for managing licensed and other software used by Air Force personnel.
- 2.2. References requirements for standardizing documentation and implementation processes.

Section B—Responsibilities

3. Secretary of the Air Force, Warfighter Systems Integration and Deployment Directorate (SAF/XCD).

- 3.1. Establishes and oversees computer software management regulatory and policy guidelines.
- 3.2. Implements Federal Chief Information Officers Council's recommendations for Air Force acquisition and use of computer software, and monitoring and combating the use of unauthorized computer software.
- 3.3. Ensures compliance with DoDD 8320.1, DoD Data Administration, September 26, 1991.
- 3.4. Establishes criteria for formal licensed software management courses identified by SAF/XCDI in coordination with Headquarters Air Education and Training Command (HQ AETC/SCX).

4. Major Command (MAJCOM), Direct Reporting Unit (DRU), Field Operating Agency (FOA), and Organizational Commanders.

- 4.1. All MAJCOM/DRU/FOA communications and information systems officers (CSO), where assigned, or commanders representatives where not assigned, will:
 - 4.1.1. Conduct and document an annual inventory of licenses as required by E.O. 13103.
 - 4.1.2. Establish a process to track licenses (see paragraph 9.).
 - 4.1.3. Develop performance measurements and metrics for software license requirements as required by E.O. 13103.
 - 4.1.4. Identify enterprise software license requirements and management training requirements not covered in existing courses to SAF/XCDI.
- 4.2. Air Force personnel are to contact the responsible functional or program management office before purchasing software licenses to determine if COTS software licenses are available, or if there is a standard product to buy. Reference path on AF portal: Air Force\Enterprise IT Initiatives\Enterprise COTS Software Agreements.
- 4.3. Air Force personnel are to coordinate with the Air Force Materiel Command (AFMC) designated product center to obtain volume pricing for products available through the DoD Enterprise Software Initiative (ESI). The Defense Federal Acquisition Regulation (DFAR) Supplement, Part 208, Required Sources of Supplies and Service, Subpart 208.74, Enterprise Software Agreements (ESA), requires purchasers to first consider DoD Enterprise Software Agreements found at https://www.esi.mil.

4.4. Coordinate with the host communications unit or servicing Network Control Center before implementing any software.

5. Headquarters Air Force Communications Agency.

- 5.1. Surveys and consolidates MAJCOM, FOA, and DRU requirements for potential Air Force enterprise software licenses for COTS computer and network management software.
- 5.2. Recommends candidate software products for potential Air Force-wide licensing to the Air Force Materiel Command (AFMC) product center designated with the responsibility for enterprise license management.
- 5.3. Consolidates new MAJCOM training for managing software licenses (including computer-based initiatives) and sends them to Headquarters Air Education and Training Command (HQ AETC/SCX, 61 Main Circle Suite 2, Randolph AFB TX 78150-4545) for incorporating formal courses or in long-distance learning approaches.
- 5.4. AFCA Combat Information Transport System (CITS) will implement the Information Technology (IT) Asset & Systems Management (ITASM) which will provide for a USAF-Enterprise Configuration Management Database (CMDB) that will hold information for all USAF COTS entitlements and software implementation metrics. This will be the authoritative source of information for software entitlement and implementation metrics.
 - 5.4.1. AFCA CITS ITASM USAF-Enterprise CMDB will enable Air Force adoption of the International Standardization Bodies/International Electrotechnical Commission (ISO/IEC) 20000, *Information Technology Service Management*, also known as Information Technology Infrastructure Library practices for Software Asset Management. This will complement ISO/IEC 19770, *Software Asset Management (SAM)*.
 - 5.4.2. AFCA CITS ITASM will provide mechanism for USAF-Enterprise Evaluated Approved Products List that will publish to the USAF-Portal the COTS Software Products that have been certified for use on USAF networks.
 - 5.4.3. AFCA CITS ITASM CMDB will publish to DoD ITAM (DoD IT Asset Management) metrics for both software entitlements and implemented software.
 - 5.4.4. CITS ITASM CMDB Initial Operating Capability (IOC) for Network Management Software Entitlements is targeted for December 2009. IOC for Server Software Entitlements is targeted for December 2010, and IOC for Desktop Software Entitlements is targeted for December 2011.

6. Headquarters Air Force Materiel Command.

- 6.1. Designates a product center as the office of primary responsibility (OPR) for managing the Air Force Enterprise Software License Program and, when designated, acts as executive agent for establishing DoD-wide enterprise software licenses.
- 6.2. Designates a product center as purchasing agent for software licenses to support consolidated and programmatic Air Force requirements.
- 6.3. Manages Air Force Enterprise Software Licenses for COTS computer and network management software.

7. Headquarters Air Education and Training Command.

- 7.1. Develops training plans and materials for comprehensive training that addresses all aspects of managing the operation of installation-level licensed software.
- 7.2. Establishes curricula for formal licensed software management courses identified by SAF/XCDI.
- 7.3. Provides training through centrally managed computer based training courses or other distance learning approaches.

8. Individual Commercial Off-The-Shelf Software Users.

- 8.1. Do not install and use copies of government-owned software on a home computer unless the software license explicitly allows users to do so and the base CSO has authorized such use. When authorized for installation on a home computer, only use the software for official Air Force business. Personal use may be a violation of *The Copyright Act*, rendering the individual user accountable and liable.
- 8.2. Do not install freeware, shareware, or personally owned software on government systems without approval of the system administrator or network manager servicing your organization, according to AFI 33-115V1, *Network Management*; and AFI 33-202, *Computer Security*.
- 8.3. Do not make any illegal copies of copyrighted software.

Section C—Installation-Level Software Management

- **9. Managing Licensed Commercial Off-The-Shelf Software. The** communications squadron commander or CSO at each installation who implements licensed COTS or other software shall:
 - 9.1. Develop and implement a documented process to ensure that all software (including freeware, shareware, licensed COTS products, and pre-production versions) is free of viruses and malicious logic.
 - 9.2. Annually instruct personnel on licensed software usage; *The Privacy Act* and *The Copyright Act* considerations; and Air Force, DoD and E.O. provisions.
 - 9.3. Register organization ownership of licensed COTS software and ensure an annual inventory is conducted of all licensed COTS software in the organization.
 - 9.4. Use a metering mechanism if licensed for server-hosted, concurrent-user application software to prevent exceeding the authorized number of copies and users. Record network manager or system administrator inventory of licensed client and network software as part of the annual installation licensed software inventory.
 - 9.5. Maintain a record of the COTS software controlled by the organization.
 - 9.6. Store evidence (e.g., user manual, purchase documentation, compact disk, etc.) of licenses in a secure location (e.g., a locked file cabinet).
 - 9.7. Dispose of old versions of COTS software according to licensing agreements. Upgrades from the original software source are normally considered a continuation of the original license, not an additional or new license.

- 9.8. Redistribute excess or superseded COTS software if it:
 - 9.8.1. Is allowed under the license agreement or upgrade policy for that software.
 - 9.8.2. Is not classified.
 - 9.8.3. Did not provide direct security protection to automated data processing equipment in systems that processed classified information.
 - 9.8.4. Is not directly related to or associated with a weapon system, intelligence system, command and control system, communications system, or tactical system.
 - 9.8.5. Still operates as intended.
- 9.9. Dispose of excess or superseded COTS software not redistributed by one of the following methods:
 - 9.9.1. Return the software package (distribution media, manuals, etc.) to the company that developed the software.
 - 9.9.2. Destroy the software according to the provisions of the licensing agreement. (*NOTE:* Document the method of destruction to establish an audit trail.) This may include:
 - 9.9.2.1. Destroying the documentation and distribution media.
 - 9.9.2.2. Formatting or erasing the master floppy disks.
 - 9.9.2.3. Using the master floppy disks as scratch disks.
 - 9.9.3. Audit all computer and server software annually to ensure there are no illegal or unauthorized copies of COTS or other software installed. Sampling procedures may be used if active inventorying is available.
- 9.10. Installations that deploy and manage COTS software shall utilize ITASM to track software entitlements and implementation information.
 - 9.10.1. Installations are to utilize AutoDiscovery Tools to acquire implemented software information that is to be reported by the ITASM system. Installations are to utilize CITS ITASM standard tools where applicable. AutoDiscovery Tools will suffice for audit on implemented software on network attached computers and servers.
 - 9.10.2. Installations utilization of ITASM will complement the AFCA CITS ITASM deployment schedule.
- 10. Software Developed Using Commercial Off-The-Shelf Office Software Tools. Air Force computer users are encouraged and expected to use their licensed COTS office software to increase their individual professional productivity and overall unit effectiveness. Users must coordinate networked or "group" computer applications that are user built with these tools with the installation CSO. This precludes later impact on network and server capacity, avoids duplication of effort on similar application software within the installation or MAJCOM, and ensures continued software support after departure of one or more of the original user-developers. Air Force user-developers shall:
 - 10.1. Ensure the Air Force retains property rights to the computer software developed in the course of their duties.

- 10.2. Not by-pass computer/network server operating systems, security systems, or access controls provided by higher authority.
- 10.3. Provide the CSO a software documentation package in appropriate digital format. The software package must include:
 - 10.3.1. The author or point of contact, organization, and telephone number.
 - 10.3.2. A descriptive unclassified title with version number as the first delivery (use Version 1.0).
 - 10.3.3. A brief (one paragraph) unclassified description of the software's functionality for use in publishing software reuse catalogs; and a classified description, if necessary, to more fully explain the software's capabilities.
 - 10.3.4. A brief description of all testing (such as Year 2000) performed on the mission application software and its databases.
 - 10.3.5. A brief user's guide. The user's guide should include:
 - 10.3.5.1. The hardware configuration required.
 - 10.3.5.2. The supporting software required to include the operating system and (if any) supporting COTS software with version release number.
 - 10.3.5.3. Compiling and linking instructions, if applicable.
 - 10.3.5.4. Descriptions of the software installation process, required hardware setup, menus, and software capabilities and functions.
 - 10.3.5.5. Samples of terminal output screens and print products produced (if any).
 - 10.3.5.6. Other information useful for continued effective use and maintenance of the mission application software.
- 11. Command, Control, Communications, Computers, and Intelligence (C4I) Software Development; Reuse; and Release. Adhere to DoDD 3405.1; DoDD 4630.5, Compatibility, Interoperability, and Integration of Command, Control, Communications, and Intelligence (C3I) Systems, November 12, 1992; DoD Instruction (DoDI) 4630.8, Procedures for Compatibility, Interoperability, and Integration of Command, Control, Communications, and Intelligence (C3I) Systems, November 18, 1992; and Chairman Joint Chiefs of Staff Instruction (CJCSI) 6212.01A, Compatibility, Interoperability, and Integration of Command, Control, Communications, Computers, and Intelligence Systems, 30 June 1995; when developing mission or application software for C4I systems.
 - 11.1. Organic Development. Do not develop software organically unless quality, cost, performance, schedule, or interoperability requirements cannot be met with COTS or non-developmental item software.
 - 11.1.1. Acquire an approved mission needs statement before developing organic software requiring over 6 man-months of effort or costing in excess of \$50,000, and follow guidance for software acquired under DoD 5000-series acquisitions.
 - 11.1.2. All units that develop or maintain software will have a software process improvement (SPI) program and a documented SPI plan, including at least:

- 11.1.2.1. A baseline of their current capabilities.
- 11.1.2.2. Goals and milestones they intend to reach.
- 11.1.2.3. Metrics to measure their progress toward their goals and milestones.
- 11.1.2.4. Timeline for SPI appraisals. The Software Technology Support Center (STSC) at Hill Air Force Base UT is available on a fee-recovery basis for SPI appraisals, but any qualified SPI appraiser may be used.
- 11.1.2.5. Identify life-cycle support requirements for the life of developed software.
- 11.2. Releasing COTS Office Software Tools. It is Air Force policy to release, upon consideration of a valid written request, specific software developed exclusively with government funds or otherwise owned by the Air Force. The OPR for the software decides to release or disclose that software. The approval authority may be at a higher level depending upon the recipient (e.g., approval authority for all foreign release requests is Secretary of the Air Force [SAF/IADD]). When not for foreign release and the OPR is in doubt regarding the release of software, send the request to HQ USAF/SCX, 1250 Air Force Pentagon, Washington DC 20330-1250, for resolution. *Freedom of Information Act* (FOIA) requests must be sent to the local FOIA manager to control and respond using guidelines in the Air Force supplement to DoD 5400.7-R (DoD 5400.7-R/AFSUP), *DoD Freedom Of Information Act Program*, 22 July 1999. Before releasing the software, the OPR shall require the requester to sign a memorandum of agreement (see Attachment 2). Releases of Air Forceowned or developed software from software reuse libraries, or software under Air Forceindustry Cooperative Research and Development Agreements (CRADA), are exceptions to this policy.
- 11.3. When developing mission or application software for information systems, it is desirable to utilize that Software Engineering Institute's Software Capability Maturity Model Integrated (CMMI) as advocated by the Software Technology Support Center (STSC) at Hill AFB UT (www.stsc.hill.af.mil), or the 754th Electronic Systems Group's Systems Engineering Process (www.gunter.af.mil/sw).
- **12. Software Configuration, Change, and Release Management.** Use ISO/IEC 20000, or ITIL (Information Technology Infrastructure Library), Configuration Management, Change Management, and Release Management processes to plan, identify, control, monitor, verify, and manage software configuration items. Typically, software configuration items would include information such as purchase order number, purchase date, software manufacturer, software title, and version implemented.
- **13. Information Assurance.** Program managers and software developers must integrate information assurance into their systems using guidance contained in AFPD 33-2, *Information Protection* (converting to *Information Assurance*), and the Air Force 33-200 series publications. These publications give policy guidelines for developing and using the computer, communications, and emissions security programs needed for all Air Force communications and information systems.
- **14. Open Systems Guidelines.** The Air Force is committed to meeting the DoD objective of developing interoperable and maintainable systems based on open standards. To that end, system developers, contract administrators, and maintainers must adhere to the guidance given in the

- DoD Joint Technical Architecture (JTA) and JTA-Air Force (JTA-AF). These documents identify a common set of mandatory information technology standards and guidelines used in all new systems and system upgrades in the DoD. Each unit ensures that upgrades to systems under maintenance comply to the maximum extent possible with the JTA and JTA-AF.
- **15. Software Reuse.** Software reuse is the practice of using existing software components to develop new software applications. Software reuse benefits the Air Force through increased developer productivity, improved quality and reliability of software-intensive systems, enhanced system interoperability, lowered program technical risk, and shortened software development and maintenance time.
 - 15.1. Reusable software components may include executable software binaries, source code segments, program documentation, project plans, requirement descriptions, design and architecture documents, database schemas, test data and test plans, user's manuals, software tools, and object classes. These assets can be most efficiently used when designed and packaged to fit into a product-line architecture at each software development location for a specific mission area or functional domain, using interface standards and common communications protocols. The domain product-line components can then be used to create families of related systems designed to share common software architecture for the domain.
 - 15.2. Each Air Force software development location should:
 - 15.2.1. Establish a software reuse library or repository for internal sharing of the reusable software components developed at the location.
 - 15.2.2. Report each reusable software component to the Air Force Reuse Center, Standard Systems Group, Maxwell AFB-Gunter Annex AL, for storage in the Air Force Defense Software Repository System.
 - 15.2.3. Upon valid written request, release software component using the software release memorandum of agreement at **Attachment 2**.

16. Deleted.

17. Bandwidth. The Air Force is faced with restrictions on the amount of information that can be provided to our forces, particularly in remote areas of the world. Therefore, software systems designers and developers must discipline themselves in the quantity and content of non-mission essential information sent over supporting network infrastructures (that is, ensure sending only operationally necessary data). In addition to DoD direction, follow all policy and procedures in AFIs 33-101, Communications and Information Management Guidance and Responsibilities; 33-115V1; 33-119, Electronic Mail (E-Mail) Management and Use; and 33-129, Transmission of Information Via the Internet; on downloading from the Internet, transmission of e-mail attachments, video teleconferencing, Web browsing, and conservation measures during periods of surge or network degradation. Air Force-developed software (including that developed specifically for the Air Force) will accommodate network infrastructure considerations into its systems design and internal code, such that it does not overtax the infrastructure that it relies and operates.

18. Checklists. Use AF Form 2519, All Purpose Checklist (available electronically), to develop a checklist on software and software license management using paragraphs 3. through 8.

MICHAEL W. PETERSON, Lt Gen, USAF Chief of Warfighting Integration and Chief Information Officer

Attachment 1

GLOSSARY OF REFERENCES AND SUPPORTING INFORMATION

References

E.O. 13103, Computer Software Piracy, September 30, 1998

Freedom of Information Act, 5 U.S.C. section 552, as amended by Public Law No. 104-231, 110 Stat. 3048

The Copyright Act

The Information Technology Management Reform Act (Division E of Public Law 104-106)

The Privacy Act

CJCSI 6212.01A, Compatibility, Interoperability, and Integration of Command, Control, Communications, Computers, and Intelligence Systems, 30 June 1995

DFAR Supplement, Part 208, Requires Sources of Supplies and Services, Subpart 208.74, Enterprise Software Agreements, 25 October 2002

DoDD 3405.1, Computer Programming Language Policy, April 2, 1987

DoDD 4630.5, Compatibility, Interoperability, and Integration of Command, Control, Communications, and Intelligence (C3I) Systems, November 12, 1992

DoDI 4630.8, Procedures for Compatibility, Interoperability, and Integration of Command, Control, Communications, and Intelligence (C3I) Systems, November 18, 1992

DoD 5400.7-R/AFSUP, DoD Freedom of Information Act Program, 22 July 1999

DoDD 8320.1, DoD Data Administration, September 26, 1991

DoD 8320.1-M, Data Administration Procedures, March 29, 1994

DoD 8320.1-M-1, Data Standardization Procedures, April 2, 1998

ISO/IEC 19770, Software Asset Management (SAM)

ISO/IEC 20000, Information Technology - Service Management

AFI 21-116, Maintenance Management of Communications-Electronics

AFPD 33-1, Information Resource Management

AFPD 63-1, Capability-Based Acquisition System

AFPD 33-2, Information Assurance (IA) Program

AFI 33-101, Communications and Information Management Guidance and Responsibilities

AFI 33-115V1, Network Operations (NETOPS)

AFI 33-119, Air Force Messaging

AFI 33-129, WEB Management and Internet Use

AFI 33-202, Network and Computer Security

AFMAN 33-363, Management of Records

Abbreviations and Acronyms

AETC—Air Education and Training Command

AFCA—Air Force Communications Agency

AFI—Air Force Instruction

AFIND—Air Force Index

AFMC—Air Force Materiel Command

AFPD—Air Force Policy Directive

C4—Command, Control, Communications, and Computers

C4I—Command, Control, Communications, Computers, and Intelligence

CITS—Combat Information Transport System

CJCSI—Chairman Joint Chiefs of Staff Instruction

CMDB—Configuration Management Database

COMPUSEC—Computer Security

COTS—Commercial Off-the-Shelf

CRADA—Cooperative Research and Development Agreements

CSO—Communications and Information Systems Officer

DFAR—Defense Federal Acquisition Regulation

DoD—Department of Defense

DoDD—Department of Defense Directive

DoDI—Department of Defense Instruction

DRU—Direct Reporting Unit

E.O.—Executive Order

ESA—Enterprise Software Agreement

ESI—Enterprise Software Initiative

FOA—Field Operating Agency

FOIA—Freedom of Information Act

IT—Information Technology

ITASM—IT Asset & Systems Management

ITIL—Information Technology Infrastructure Library

JTA—Joint Technical Architecture

JTA—AF—Joint Technical Architecture-Air Force

MAJCOM—Major Command

OPR—Office of Primary Responsibility

SAF—Secretary of the Air Force

SAM—Software Asset Management

SPI—Software Process Improvement

STSC—Software Technology Support Center

USAF—Headquarters United States Air Force

Terms

AutoDiscovery Tool—Applications that can audit computers and services for physical and software configuration information.

Certification—For purposes of this instruction, the act of determining that software performs without defects and viruses, and does what the supporting documentation says it will do in accordance with any specified acceptance criteria.

Command, Control, Communications, and Computer (C4) Systems—Integrated systems of doctrine, procedures, organizational structures, personnel, equipment, facilities, and communications designed to support a commander's exercise of command and control, across the range of military operations. Also called "communications and information systems."

Commercial Off-The-Shelf (COTS) Software—Software developed, tested, and sold by commercial companies to the general public. Examples include word processors, databases, application generation, drawing, compiler, graphics, communications, and training software.

Communications and Information Systems Officer (CSO)—Identifies the supporting CSO at all levels. At base level, this is the commander of the communications unit responsible for carrying out base communications and information systems responsibilities, the base CSO. Tenant organizations may also have CSOs. At MAJCOM, and other activities responsible for large quantities of communications and information assets, it is the person designated by the commander as responsible for overall management of communications and information assets budgeted and funded by the MAJCOM or activity. The CSO function, when under the base communications unit, uses the office symbol "SC" that expands to three and four digits to identify specific functional areas.

Configuration Management Database (CMDB)—A CMDB is a database that contains all relevant information about the components of the information system used in an organization's IT services and the relationships between those components. Typically includes hardware, software, and topology information.

Computer Security (COMPUSEC)—1. The protection resulting from all measures to deny unauthorized access and exploitation of friendly computer systems. See also "communications security". 2. Measures and controls that ensure confidentiality, integrity, and availability of information systems assets including hardware, software, firmware, and information being processed, stored, and communicated.

Copyright—Without a license that specifies otherwise, the purchaser's use of software is restricted to making an archival copy and installing the computer program onto a single

computer, in accordance with the *Copyright Act of 1976*. Do not reproduce or use copyrighted software in any other manner.

Documentation—Records required to plan, develop, operate, maintain, and use electronic records and software. Included are systems specifications, file specifications, code books, record layouts, user guides, and output specifications.

DoD Enterprise Software Initiative (ESI)—A DoD Chief Information Officer-led joint DoD project to develop and implement a DoD enterprise process to save money and improve information sharing on COTS products. The objective is to reduce problems identified with procuring software for DoD (including price, acquisition cost, distribution, training, maintenance, and support) for common-use, standards-compliant software.

Enterprise License—Allows the purchasing organization to use multiple copies of a specific COTS software program, usually up to a specified number, across the organization for a set price. This is usually a more cost-effective acquisition strategy than purchase of individual copies. Either the Air Force Enterprise Software License Program or DoD ESI should be considered for commonly used software.

Enterprise Software Agreement (ESA)—Agreements, such as contracts or blanket purchase agreements, by which organizations acquire software or software maintenance under specified terms and conditions.

Hardware—The physical equipment and devices forming a computer and peripheral components.

Interoperability—The ability of systems, units, or forces to provide services to and accept services from other systems, units, or forces and to use the services so exchanged to enable them to operate effectively together. The condition achieved among communications-electronics systems or items of communications-electronics equipment when exchanging information or services directly and satisfactorily between them and/or their users.

License Agreements—Contracts between the software publisher and the user that instructs and limits the software use. When purchasing software, the buyer only acquires a license to use it. The publisher retains the full rights to the software and has the sole right to its further distribution and reproduction.

Maintenance—Any job described as one that eliminates faults or keeps hardware or software running in satisfactory working condition falls into the maintenance category. (See AFI 21-116, *Maintenance Management of Communications-Electronics*.)

Network—Two or more computers connected to each other through a multi-user system or by other electronic means to exchange information or share computer hardware or software.

Requirement—A need for a new or improved information processing capability that, when satisfied, increases the probability of operational mission success or decreases the cost of mission support.

Reuse—The process of developing or supporting a software-intensive system using existing software assets. (See DoDD 3405.1.)

Sensitive Information—The loss, misuse, unauthorized access to, or modification of information that could adversely affect the national interest or the conduct of federal programs,

or the privacy to which individuals are entitled under Title 5 U.S.C. Section 522a (*The Privacy Act*), but that has not been specifically authorized under criteria established by an E.O. or an Act of Congress to be kept SECRET in the interest of the national defense or foreign policy. (See Air Force Directory [AFDIR] 33-303, *Compendium of Communications and Information Terminology*.)

Shareware—Privately or commercially developed software that users receive free of charge but pay a fee for continued or extended use. Normally, implied or promised support by the author is minimal or nonexistent. (See AFDIR 33-303.)

Software—A set of computer programs, procedures, and associated documentation concerned with the operation of a data processing system (for example, compilers, library routines, and manuals).

User—The individual who operates the computer or uses application software.

Attachment 2

RELEASE OF SOFTWARE

- **A2.1. Software Reuse.** It is HQ USAF policy to consider releasing specific software upon receiving a valid written request.
 - A2.1.1. Software is available from the Central Archive for Reusable Defense Software, the Defense Software Repository System, or the Air Force Defense Software Repository System. In such releases, the memorandum of agreement at paragraph **A2.3** need not be completed.
 - A2.1.2. As government furnished property software is available under the provisions of an acquisition contract. *NOTE:* When the government has unlimited rights in computer software in the possession of a contractor, the government will not pay for the use of such software in performance of government contracts or for the later delivery to the government of such computer software, provided that the contractor be entitled to compensation for converting the software into the prescribed form for reproduction and delivery to the government. In addition to adhering to the specific contract's provisions, the contractor also must sign the memorandum of agreement at paragraph A2.3
 - A2.1.3. Software is also available to organizations with which the Air Force does not have a contractual arrangement. In such situations, the recipient must sign the memorandum of agreement at paragraph A2.3
- **A2.2. Software Release or Disclosure.** Each OPR bases the decision to release or disclose software on review of all significant factors including but not limited to, national security, militarily critical technology/dual use, royalty arrangements, potential for Air Force-industry CRADA, or pre-existing license agreement terms and conditions.
 - A2.2.1. In all software releases, the Air Force must ensure that it will not be held liable for any failure of the released software or its continued maintenance. This also applies to Air Force software deposited in all software reuse libraries. As such, the OPR must ensure that recipients of software from the reuse libraries understand this waiver of warranties and damages liability.
- **A2.3. Memorandum of Agreement:** I/We the undersigned, on behalf of the Requesting Organization listed below (hereafter referred to as the "Requester"), request release of (software name) and understand and agree to the following:
- a. NON-DISCLOSURE AGREEMENT. The Requester requests some or all of the following from ______ (insert the name of the specific Air Force organization or software reuse library): data, technical data, computer software, computer software documentation, computer programs, source code, firmware, and other information of like kind, type, or quality, either commercial or non-commercial, all of which may be subject to limited rights, restricted rights, government-purpose license rights, patents, copyrights, trade secret rights, or other confidential or proprietary constraints (collectively, the "Data"). In consideration therefore, the Requester agrees:
 - 1) That the Data shall be used only for government, non-commercial, or non-profit purposes.

- 2) To strictly abide by and adhere to any and all restrictive markings placed on the Data, and the Requester shall not knowingly disclose or release the Data to third parties who are not engaged in work related to government, non-commercial, or non-profit purposes.
- 3) That any restrictive markings on the Data shall be included on all copies, modifications, and derivative works, or any parts or portions thereof; in any form, manner or substance, which are produced by the Requester including but not limited to incorporation of the Data into any other data, technical data, computer software, computer software documentation, computer programs, source code, or firmware, or other information of like kind, type or quality. In all such events, Requester shall clearly denote where such Data initiates and concludes by use of annotations or other standard markings.
- 4) That the government is entitled to royalty-free use of the Air Force-owned or -developed software that is released.
- b. WAIVER OF WARRANTIES AND LIMITATIONS OF DAMAGES AGREEMENT. The requester and the Approving Authority agree that:
- 1) No guaranties, representations, or warranties either expressed or implied shall be construed to exist in any language, provision, or term contained in these materials or in any other documentation provided herewith (all such items are collectively referred to as the "Agreement"), and furthermore, the releasing organization disclaims and the requester waives and excludes any and all warranties of merchantability and any and all warranties of fitness for any particular purpose.
- 2) The Requester shall obtain from the releasing organization all of the "Data" (defined in the Non-Disclosure Agreement above), or any other products or services contemplated by the Agreement, in an "as is" condition.
- 3) The Requestor agrees to hold harmless and indemnify the Air Force against any and all loss, liability, cost or expense arising out of the use of any Data released under this agreement, to include, but not limited to, litigation costs or expenses.
- c. The Requester's use of the Data shall not prevent the government from releasing the Data at any point in the future.
- d. The Requester shall not offer the released Data or any modified version thereof for resale to the government, in whole or as part or subpart of a government deliverable, without explicitly stating that he is doing so by providing certification documentation (e.g., Section K of the Government Solicitation) to the contracting officer before contract award.
- e. The Requester may use the released Data in a contract with the government, but understands that the government shall not pay the Requester for rights of use of such Data in performance of government contracts or for the later delivery to the government of such Data. The Requester may be entitled to compensation for converting, modifying, or enhancing the Data into another form for reproduction and delivery to the government, if authorized under a contract with the government.
- f. The Requester is not entitled to any released Data that are subject to national defense security classification or the proprietary rights of others. The Requester shall report promptly the discovery of any such restricted Data to the USAF release approving authority below, and follow

all instructions concerning the use, safeguarding, or return of such Data. The Requester shall not copy, or make future study or use of any released Data later found to be subject to such restrictions.

- g. As required, the Requester shall be responsible for compliance with any proscriptions on foreign disclosure of the released Data (contained, for example, in the Department of State International Traffic in Arms Regulations or the Department of Commerce Export Administration Regulations).
 - h. There may be a fee to cover the copying and shipping of the Data and any documentation.
- i. The Requester and the Approving Authority intend that all agreements under this Memorandum of Agreement shall be governed by the laws of the United States of America.

NAME OF REQUESTOR NAME/TITLE OF USAF APPROVING AUTHORITY

Requesting Organization/Address Air Force Organization/Address

City, State, Zip Code City, State, Zip Code

Signature of Requestor and Date

Signature of USAF Approving Authority and Date